

# In-House Collections

A custom Yardi Add-on by Gelbgroup Consulting

## Keep your eye on the ball.

The In-House Collections module is an extension that tracks past tenants' balances and collections of those balances utilizing a series of custom procedures, screens and reports.

## Automate and track in-house and third party collection agency efforts and effectiveness.

- › Past tenants with a balance due are automatically added to the In-House Collections module upon completing their deposit accounting.
- › Efficiently move tenants through the various stages of the collections process - including active collections, payment plans, settlements and third-party collection agencies.
- › Automatically escalate the level of collection letters based on the prior letter run.
- › Interface with Gelbgroup's Hunter Warfield Collection Agency module for further automation and efficiency.

## Accurate records, better reports.

Track in-house and third-party collections as well as tenant communications via Call List Dashboard and Collections Memos. Package historical reports to include communications, payments and collections documents.

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